

**13 NCAC 04A .0102 PURPOSE: RESPONSIBILITIES**

(a) The division works to promote permanent labor-management peace and to protect the interests and rights of labor, management, and the people of the state by the prevention or prompt settlement of labor disputes.

(b) The division offers:

- (1) voluntary arbitration services of labor disputes,
- (2) conciliation and mediation services in labor disputes,
- (3) educational services in labor relations,
- (4) technical services in labor relations.

*History Note: Authority G.S. 95-32; 95-35; 95-36; 95-36.1; 95-36.3;  
Eff. February 1, 1976;  
Readopted Eff. September 30, 1977;  
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. July 22,  
2018.*